



CLEVER BETSY CUSTOM ORDER FORM

Clever Betsy is always excited about collaborating to make special gift visions into reality. Here is the process we follow to ensure that our artists render the dream in your head:

- 1. When you want to place a custom order, contact Clever Betsy by e-mail or phone.
2. A Clever Betsy representative will walk you through the rest of the form below and retain your deposit.
3. Once we believe we've determined what you are looking for, we will provide you with a sketch or a mock up. It is important that you let us know if we haven't captured your vision at this point because once this is approved we will begin work and, unless Clever Betsy has an issue meeting the timeframe, we will not be able to refund your deposit after this point.
4. Once the sketch or mock up has been approved, we'll get started on it and contact you with questions.
5. We will keep in touch with you throughout the process providing updates.
6. We will deliver the item within the agreed upon timeframe. On the rare occasion that we are experiencing problems creating your order such as inaccessibility of supplies, technical difficulties or acts of God, we'll request an extension. If your timeframe does not permit an extension, we'll refund your deposit.
7. The vast majority of the time we'll be able to deliver exactly what you wanted during the timeframe you specified. Should the item we created for you fail to meet expectations, let us know. We'll do our best to alter it to your satisfaction. If we mutually decide we aren't 'getting there' than we will retain your deposit but write off the other portion that you would have needed to pay. Obviously, you wouldn't keep the item in this situation. These cases are the exceptions. Most of the time, Clever Betsy's co-design process is smooth because we maintain a high level of contact and strive to exceed expectations. So place your custom orders and prepare to be impressed!

Date Order Placed: \_\_\_\_\_ Date Deliverable Desired: \_\_\_\_\_ Ship Date Goal: \_\_\_\_\_

Customer Name: \_\_\_\_\_

Customer Address: \_\_\_\_\_

Customer E-Mail Address: \_\_\_\_\_

Customer Phone Number/s (minimum of 2 please) : \_\_\_\_\_

What is the best way to contact you and what times? \_\_\_\_\_

What would you like to order? \_\_\_\_\_

Is this for the customer or someone else? If for someone else, who? \_\_\_\_\_

Tell us a bit about this person: \_\_\_\_\_

How much do you want to spend on this? Please provide us with a \$20 range as in - \$150 - \$170. \_\_\_\_\_

Liz Ganshirt
Founder, Artist
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